Use case 3.

User trying to send an enquiry with an invalid security code.

| Name | Sending message with invalid security code. |
| --- | --- |
| Summary | This use case describes how the user has to send messages via the contact form. |
| Goal | The user should be unable to send a message with invalid security code. |
| Actor | Registered user |
| Preconditions | The actor is on the Cart screen and has already logged in. |
| Basic Flow | 1. The user is filling in all the fields, but the security code is wrong.  2. He is trying to send the enquiry with the wrong security code.  3. The user is clicking on the “Send button”.  4. The system is responding with an error message. |
| Alternative flows | N/A |
| Extensions | N/A |
| Post conditions | The user successfully removes the wrongly tapped security code and can add a new one until the other details are saved. |